

March 10, 2020

Dear PHA Senior Site Resident,

By now you are probably aware of the heightened level of uncertainty regarding Coronavirus (COVID-19). Around the globe, governments, organizations, businesses, and schools are all in a state of alert and planning—and at PHA, we are doing the same.

The Centers for Disease Control and Prevention (CDC) is responding to the Coronavirus (COVID-19) and have issued very comprehensive guidelines, which could be found at <https://www.cdc.gov/coronavirus/2019-nCoV/>. Based upon guidelines from the CDC, and our strong relationships with the city and state departments of health, we are also working to mitigate the spread of the virus and have taken steps to do so. PHA believes that the steps that have been taken and are recommending to the employees and residents will help slow or prevent the virus from spreading while continuing our critical operations.

According to the CDC, seniors are among the most vulnerable to contract COVID-19. PHA cares deeply about all residents but we are taking more precautions at our 13 senior sites.

What are we doing at the senior sites?

- Beginning on March 11, there will be a weekly deep cleaning of all the common areas that will be performed until further notice as we continue to monitor the situation.
- There will be hand sanitizer dispensers at the front doors and at the elevators.

What are we recommending?

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose, and mouth.
- Thoroughly wash hands with soap and water.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- We are encouraging avoiding or alternatives to handshakes.
- Avoid sharing drinks and eating utensils like forks and spoons.
- Calling your doctor if you or anyone in your household experiences fever, coughing, and/or shortness of breath.

For more information on COVID-19 and what you can do to be safe, please visit the CDC website previously mentioned or the City's website at <https://www.phila.gov/services/mental-physical-health/environmental-health-hazards/covid-19/what-you-can-do/>

We have attached additional information from the CDC as well as an approved list of cleaning products you should use in your home to protect yourself and your family from the virus. We will need to be smart and work together to stop the spread of the virus.

Sincerely,

Kelvin A. Jeremiah
President & CEO